



**APRIL 2014** 

Fourth Edition, Issue 17

**Network Providers** 

A Publication of the Local Mental Health Plan of the County of Los Angeles Department of Mental Health

## IN THIS ISSUE

1) REMOTE ACCESS TO THE COUNTY NETWORK - NEW UPDATE

## REMOTE ACCESS TO THE COUNTY NETWORK – NEW UPDATE

This is an update to previous Provider Bulletin, Fourth Edition, Issue 16, regarding Window XP end-of-life on April 8, 2014. On April 9, 2014, computers running the Microsoft's Windows XP operating system *will still be allowed* secure remote access to the County's network. The blocking of Microsoft Windows XP access did not occur on April 9, 2014 as previously communicated, and has been delayed until **May 14, 2014 at 12:01am** per the Chief Information Office (CIO).

The extension of allowing Microsoft Windows XP continued remote access to County resources was largely due to Microsoft's security coverage of this operating system up to May 13, 2014. April 8, 2014 (Microsoft "Patch Tuesday") is the last day that Microsoft will provide security patches for the Windows XP operating system, which reduces the security risk in allowing computers continued remote access. **Due to this extension, all SSL VPN portals will remain "as is" and previously discussed changes will not occur as it pertains to blocking Windows XP from remote secure access.** 

Bottom line, if provider is using Window XP, the operating system still needs to be replaced, but there is now a bit more lead time.

LOCAL MENTAL HEALTH PLAN
OFFICE OF THE MEDICAL DIRECTOR
MEDI-CAL PROFESSIONAL SERVICES & AUTHORIZATION DIVISION
550 S. Vermont Ave, 7<sup>th</sup> Floor, Los Angeles, CA 90020

Phone: (213) 738-3311 Fax: (213) 351-2024 Website: http://dmh.lacounty.gov